

PROGRAMME



SUN CITY
17 - 20 June 2018

The
19th Annual
BHF Southern
African Conference

Putting the healthcare citizen first | Pushing the boundaries of the impossible

Putting the healthcare citizen 1st Pushing the boundaries of the impossible

Theme summary: As healthcare systems around the world move towards achieving universal healthcare (UHC), much research has been carried out on what needs to be done relating to policy evidence. However, moving beyond technical policy evidence towards action plans seems impossible for many. Befittingly, this year's conference theme is 'Putting the healthcare citizen first' as we seek a deeper understanding of what the next steps are for the industry as it aims for alignment, action and participation to drive implementation of systems that are equitable, affordable and accessible to all 'health citizens'. Our reality is that we are all serving a greater purpose and that pushing the boundaries of what seems impossible will enable us to achieve access to quality, equitable and affordable healthcare in Africa.

Desired outcomes

- Align industry activities toward UHC – (development of industry guideline document)
- Identify strategies for stakeholder education and engagement
- Identify strategies for empowering the 'health citizen' through technology
- Launch of industry desks:
 - Health Governance Desk
 - Clinical Risk Desk
 - Technology in Health desk
 - Legal Desk
 - Media and Healthcare Communications Desk

CPD Points

- Day 1 = 3 Ethics, 5 Clinical
- Day 2 = 3 Ethics, 5 Clinical
- Day 3 = 2 Ethics, 1 Clinical
- Total of 19 Points

Saturday, 16 June 2018

10h00 - 24h00

Exhibition build-up (for exhibitors only)

Superbowl

15h00 - 18h00

Delegate registration

Warriors Hall Foyer –
Conference Centre

Programme Sunday

Sunday, 17 June 2018

'A journey of a thousand miles begins with a single step.' Chinese Proverb

TIME	SESSION DESCRIPTION	VENUE
07h00 - 16h00	Exhibition build-up	Superbowl
09h00 - 15h00	BHF golf challenge 2018 (conference delegates only) Shotgun start	Lost City Golf Course
10h00 - 17h30	Delegate registration	Warriors Hall Foyer
10h30 - 11h00	Tea and coffee on arrival	Kings Ballroom
11h00 - 12h30	<p>Workshop: Introduction to medical scheme governance</p> <p>Facilitator: Nqobile Khumalo – Portfolio Manager: Fixed Income, Aluwani Capital</p> <p>Who can attend:</p> <ul style="list-style-type: none"> • Newly elected trustees • Principal officers • Fund managers • Professionals in the healthcare industry. <p>Topics covered:</p> <ul style="list-style-type: none"> • Introduction to the healthcare landscape • Understanding the acts and regulations <p>Dr Debbie Pearmain - Independent Legal Advisor</p>	
12h30 - 13h30	Lunch	
13h30 - 15h00	<ul style="list-style-type: none"> • The imperatives for ethical leadership: Key roles and responsibilities of trustees • Understanding the top ethics trends and their impact • Competency model for ethical leadership: Ethical Leadership Competency Framework • Corporate governance and King IV. <p>Cynthia Schoeman - Managing Director: Ethics Monitoring & Management Services Proprietary Ltd</p>	

Programme Sunday

Sunday, 17 June 2018 - Continued

TIME	SESSION DESCRIPTION	VENUE
18h00 - 20h30	OPENING CEREMONY	Green House
18h00 - 18h05	Facilitator: Vulindlela Ndlovu CEO: CIMAS (Zimbabwe)	
18h05 - 18h10	Opening and welcome Dr Ali Hamdulay Chairman: BHF CEO: Metropolitan Health	
18h10 - 18h40	Opening address 'Putting the healthcare citizen first' Dr Somadoda Fikeni Political Analyst Keynote guest speaker Leaders who messed up and the generation that can fix it Fred Swaniker Founder & CEO: African Leadership Group (Mauritius)	
20h30 - 22h30	RE-CONNECT - Networking cocktail Kindly brought to you by EOH Entertainment: Zodwa Mabena: Afro-Jazz	Green House

Programme Monday

Monday, 18 June 2018

'Action is the foundational key to all success.' Pablo Picasso

TIME	SESSION DESCRIPTION	VENUE
07h00 - 08h00	Networking - Tea on arrival Kindly brought to you by: Medshield medical scheme	Superbowl
08h00 - 08h05	Facilitator: Abdullah Verachia Director: Harvard-GIBS Senior Executive Programme for Africa	Kings Ballroom
08h05 - 08h35	Keynote address: Why the future is African Professor Catherine Duggan - Professor of Management & Political Economy and Vice Dean for Strategy and Research: ALU School of Business (Rwanda)	
SESSION 1 WHERE ARE WE NOW?		
08h35 - 09h00	How do we translate technical evidence and knowledge into policy and action? Dr Benjamin Musembi Nganda - Health Economist: World Health Organization (WHO)	
09h00 - 09h20	Dr Clarence Mini - Chairman: Council for Medical Schemes	
SESSION 2 TRANSFORMATION: WOMEN – THE CUSTODIANS OF HEALTH		
<p>Across the continent and globally, women have always been critical stakeholders in healthcare. They contribute towards the development of healthcare professionals, nurturing and mentoring entrants into the healthcare profession and developing strategies to design progressive healthcare systems. They also act as home caregivers and consumers, and mobilise community participation in healthcare. Their contributions have contributed towards transforming and improving healthcare for men, women and children. Today we are seeing more and more women taking on more challenging roles in healthcare, but such progress has not come unchallenged.</p> <p>This session will focus on some of the challenges women have to overcome and the need for countries to change the lethargic pace of empowerment, to leapfrog the enablement of women in healthcare so that they can develop better systems, processes and solutions informed by a holistic view of the healthcare space.</p>		

Programme Monday

Monday, 18 June 2018 - Continued

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SESSION 2		TRANSFORMATION: WOMEN – THE CUSTODIANS OF HEALTH	KINGS BALLROOM
09h20 - 09h40	Speakers: Case study (1) Ms Natalie Africa Senior Director for Global Health and Private Sector Engagement: United Nations Foundation (USA)		
09h40 - 10h00	Professor Helen Rees Executive Director: Wits Reproductive Health and HIV Institute		
10h00 - 10h15	Q & A session		
10h15 - 10h45	Networking - Tea break Kindly brought to you by: Medshield medical scheme		Superbowl
SESSION 3		WHAT ARE THE NEXT STEPS?	KINGS BALLROOM
<p>Panel discussion:</p> <p>Technical</p> <ul style="list-style-type: none"> • What platforms can be used to hear the voices of the marginalised? • How can we incentivise investments in areas that promote access to quality and affordable healthcare? • How do we galvanise and get buy-in from healthcare professionals? <p>Implementation</p> <ul style="list-style-type: none"> • What quick wins can be implemented now as we move towards UHC? • How do we incorporate the voice of civil society, business and the public as we progress towards UHC? • NHI implementation plans 			
10h45 - 11h15	Speakers: Case study (2) Dr Mohsen George Khalaf - Vice Chairman: Health Insurance Organization (Egypt)		Kings Ballroom
11h15 - 11h35	Dr Anban Pillay - Deputy Director General: National Health Insurance, National Department of Health		
11h35 - 11h45	Professor Morgan Chetty - Chairman: IPA Foundation		
11h45 - 12h00	Dr Elton Dorkin - Group Chief Medical Officer: Illovo Sugar, Africa		
12h00 - 12h20	Q & A session		
12h20 - 13h25	Networking - Lunch break Kindly brought to you by: Medshield medical scheme		Superbowl

Programme Monday

Monday, 18 June 2018 - Continued

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SESSION 4	UNITING THE TWO SYSTEMS AND THE IMPACT THEREOF	KINGS BALLROOM
In this session, discussions will focus on analysing the move to combine the public and private healthcare systems and the impact of merging the two.		
13h25 - 13h40	The impact of NHI on strategic purchasing of medicine	
	Speakers:	
13h40 - 14h00	Gavin Steel - Chief Director: National Department of Health Dr Skhumbuzo Ngozwana - President and CEO: Kiara Health	
14h00 - 14h20	Creating access to medicines John Fagan - Healthcare Factivist	
14h20 - 15h40	Public and private sector information systems and technology infrastructure requirements for scaling up to create access to UHC and manage its rapid growth Ntefeleng Nene - Public Health Lead: Accenture Lamees Scholtz - Head: Practice Code Numbering System	
15h40 - 16h00	Q & A session	
19H00 - 01H00	4TH TITANIUM AWARDS – RECOGNISING EXCELLENCE IN HEALTHCARE	SUN PARK
	Join us as we celebrate the heroes in our sector with the fourth edition of our new and improved Titanium Awards	
	MC: Relebogile Mabotja	
	Entertainment: Thandiswa Mazwai Avzal & Cat DJ Q	
	Theme: AfroChic Kindly sponsored by Batsumi	

Programme Tuesday

Tuesday, 19 June 2018

'You are what you do, not what you say you will do.' Carl Gustav Jung

TIME	SESSION DESCRIPTION	VENUE
08h30 - 08h45	Networking - Tea on arrival	Superbowl
SESSION 1	ACTION PLAN	KINGS BALLROOM
<p>The 2017 annual BHF conference concluded with the notion that the private sector had a critical role to play in the implementation of UHC. In pursuit of this, it is critical for the industry to find alignment with the principles of UHC. Discussions from this session focus on areas in which the industry can begin to proactively take action.</p>		
08h45 - 08h50	Facilitator: Cathy Mohlahlana - News anchor: eNews Channel Africa (ENCA)	
08h50 - 09h30	How the industry can prevent fraud, waste and abuse David Popik - Director: Special Investigations Unit (USA) Advocate Andy Mothibi - Chief Executive and Head of the Unit - Special Investigating Unit	
09h30 - 09h50	How the industry can explore the full potential of the role of medical tourism in reducing escalating healthcare costs - Cheurombo Pswarayi – Director: MedTours Africa (Zimbabwe)	
09h50 - 10h10	Medical scheme consolidation – closed scheme perspective - Charlton Murove - Head: Research Unit, BHF	
10h10 - 10h25	Case study (4) Provider-managed alternative reimbursement model promoting UHC Dr Louis Rossouw - Director: InteliHealth Africa	
10h25 - 10h40	Q & A session	
10h40 - 11h00	Networking - Tea break	Superbowl

Programme Tuesday

Tuesday, 19 June 2018 - Continued

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SESSION 2	PARALLEL WORKSHOPS	VENUES (TO BE ANNOUNCED ON SUNDAY)
<p>WORKSHOP 1 FRAUD, WASTE AND ABUSE 11H00 – 13H00</p>	<p>WORKSHOP 2 STRATEGIC PURCHASING 11H00 - 13H00</p>	
<p>Facilitator: Dr Hleli Nhlapo – Chairman: BHF, HFMU</p> <p>Part One - Case studies</p> <ol style="list-style-type: none"> Lessons learned on how to curb FWA using data analytics Craig Getz - Insight Actuaries & Consultants Emergency medical services (EMS): – current challenges experienced by HFMU members and proposed solutions Carl de Montille - Head of Relations: Netcare 911 Pharmacies: Current challenges experienced by HFMU members and proposed solutions. Ishmael Mogapi – HFMU Member & Senior Manager: Operations Risk: GEMS Collaborating across the SADC borders to curb incidents of FWA Duncan Thela – Managing Director: Associated Fund Administrators Collaborating effectively to curb incidents of fraud, waste & abuse David Popik - Director: Special Investigations Unit (USA) <p>Part Two - Collaborating effectively to curb incidents of FWA Panellists: Advocate Ashika Lucken – Senior State Advocate: National Prosecuting Authority (NPA) Major General AD Khana – Head: Commercial Crimes Unit, Hawks Dr Munyadziwa Kwindi – COO & Ombudsman, HPCSA</p>	<p>Facilitator: Howard Stephens – Nedgroup Chairman</p> <ol style="list-style-type: none"> Progressive provider engagement Barry Childs – Joint CEO: Insight Actuaries & Consultants Case study - Home-based Healthcare: Empowering families and communities for health ownership Caroline Mbi Njifor - MD: EndlessLife Case study - a clinical team taking accountability for a general population: the Alberton Pioneer ICC: Dr Brian Ruff - CEO: PPO Serve Case study - The Birthing Team at Rand Hospital: the making of a maternity team: Dr Selina Ramatsoso - Gynaecologist & Obstetrician Improved management of NCDs and beneficiary and provider behaviour change: Dr Lungi Nyathi - Executive Director: Health Management Medscheme 	
<p>13H00-14H00</p>	<p>NETWORKING - LUNCH</p>	<p>SUPERBOWL</p>

Programme Tuesday

Tuesday, 19 June 2018 - Continued

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SESSION 3	PARALLEL WORKSHOPS	VENUES (TO BE ANNOUNCED ON SUNDAY)
<p>WORKSHOP 3 SIMPLIFYING AND STANDARDISING BENEFIT OPTIONS 14H00 - 16H00</p>	<p>WORKSHOP 4 SADC REGION 14H00-16H00</p>	<p>WORKSHOP 5 HEALTH GOVERNANCE 14H00-16H00</p>
<p>Facilitator and introduction: Dr Solly Motuba – Chief Commercial Officer: Metropolitan Health Group</p> <p>Speakers:</p> <p>Dr Mpho Rabada – Managing Director: SWIPA Solutions</p> <p>Lusani Mulaudzi – CEO: Grassroots Impact Solutions</p> <p>Pieter Dorfling – Director: New Business, Universal Healthcare</p> <p>Dr Guni Goolab – Principal Officer: GEMS</p>	<p>Facilitator: Bright Kamanga – CEO: Medheath & Chairman: BHF SADC Committee (Malawi)</p> <p>Speakers:</p> <ol style="list-style-type: none"> Unintended consequences of regulating for access to medicines – the case for convergence: Dr Iain Barton - Healthcare Strategy Executive: Imperial Logistics South Africa Student visa Stephen Mmatli - General Manager: Compliance & Investigations Medical Coding; The key to ‘decoding’ Health Rajesh Narwal - Health Systems Advisor: World Health Organization (WHO) Regulators: Challenges and solutions for the region Panellists: Ogona Tshoswane - Regulator: Non-Bank Financial Institutions Regulatory Authority (Botswana) Stephen Tjiuoro - CEO: Namibian Association of Medical Aid Funds (Namibia) Erna Motinga - Deputy Chief Executive Officer: Prudential Supervision NAMFISA (Namibia) 	<p>Facilitator: Dr Rajesh Patel – Head: Benefit and Risk, BHF</p> <p>Speakers:</p> <ol style="list-style-type: none"> Introduction to health governance Dr Rajesh Patel – Head: Benefit and Risk, BHF Case studies Professor Graham Hukins Effective coverage – keeping us accountable in the journey towards universal healthcare Evan Bradley - Partner & Consulting Actuary: 3ONE Consulting Actuaries

Programme Tuesday

Tuesday, 19 June 2018 - Continued

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SESSION 4 16h00-16h30	BHF AGM (BHF MEMBERS ONLY) FOLLOWED BY BHF SPECIAL BOARD MEETING (FOR BOARD MEMBERS ONLY)	SEERS COURT
18h30 - 20h30	<p>Women in Leadership dinner</p> <p>MC: Dr Mashadi Motlana - Deputy Chief Executive Officer: Sechaba Medical Solutions</p> <p>Guest speakers</p> <p>The invisibility of women in leadership and the masculinity of power - Professor Mamokgethi Phakeng: Vice-Chancellor Designate: University of Cape Town</p> <p>Authentic female leadership Natalie Africa: Senior Director for Global Health and Private Sector Engagement (USA)</p>	Warrior Hall
21h00 - 01h00	<p>Universal Red Party- RSVP at the Universal Stand</p>	Sun Park

Programme Wednesday

Wednesday, 20 June 2018

'Collaboration is the pillar of UHC: no one should be left behind.' Charlton Murove

TIME	SESSION DESCRIPTION	
08h00 - 08h30	Networking - Tea on arrival	Superbowl
PUTTING THE HEALTHCARE CITIZEN FIRST IS IMPOSSIBLE WITHOUT COLLABORATION		KINGS BALLROOM
	Facilitator: Dr Sello Motaung: SABC Health Talk	
09h00 - 09h30	Case study (5): Lessons from the Life Esidimeni tragedy - Professor Malegapuru William Makgoba - Health Ombudsman: Office of the Health Standards Compliance (OHSC)	
09h30 - 10h00	How can governments remove regulatory barriers to enable public private partnerships (PPPs)? - Dr Amit Thakker - Chairman of Africa Healthcare Federation (Kenya)	
10h00 - 10h20	Healthcare delivery model – Providing Healthcare Services to Address the needs of the Health Citizen - Moremi Nkosi - Group Functional Specialist: Public Policy, Medscheme	
10h20 - 10h40	Medical Schemes: Reducing Risk Pool Fragmentation Shivani Ranchod – CEO: Percept	
10h40 - 11h20	Amendments to the medical schemes bill Dr Sipho Kabane - Acting Registrar: Council for Medical Schemes	
11h20 - 11h35	Wrap-up & closure Dr Katlego Mothudi – Managing Director: BHF	
	THANK YOU	