

CONFERENCE PROGRAMME

CONVERGENCE 2030 HEALTHCARE RE-IMAGINED



CAPE TOWN
21 - 24 July 2019

The
Annual
BHF Southern
African Conference

Convergence 2030 - Healthcare Re-imagined

CPD Points

Day 1: 4 Ethics points
Day 2: 4 Ethics points
Day 3: 8 Ethics points
Day 4: 4 Ethics points

Theme Summary: Beyond the headline-grabbing controversies, a long journey lies ahead as we navigate the complexities of our history, ideology and reality.

Healthcare is fast evolving in response to demands for better delivery of health outcomes, universal health coverage, improved coordination of care, and the growing need for alignment between the private and public sectors. Other factors to consider include unemployment, fierce competition, emerging technologies, cost-containment, access, and better quality of care. Succeeding in this tumultuous environment requires significant changes in the healthcare ecosystem, fundamentally altering the role, structure and relevance of all players in the industry.

One trend that is facilitating the rapid transformation of the industry is convergence, which has facilitated the re-imagining of our system and acceleration of multisectoral stakeholder collaboration outside their individual four walls. It has redefined industry boundaries by converging business models and leveraging advanced technologies to create more value for the health citizen.

We are excited to announce the theme for this year's conference: Convergence 2030 – Healthcare Re-imagined.

The conference will reflect on the past 20 years, moving past the rhetoric, re-imagining our desired end-state for 2030 and the role of convergence in defining what our future healthcare will look like. A major part of the conference will be dedicated to understanding the role of multisectoral convergence in delivering quality health services and why it is important for scaling up. All stakeholders – payers, providers, patients, employers and the government – are increasingly interconnected.

Objectives

Defining and understanding our new healthcare ecosystem

- Track industry roadmap – patient-centric system
- Multisectoral scenario planning and action plan.

Strengthening accountability

- Empower medical scheme trustees and principal officers with tools to keep up with the rapid changes in the system
- How can we fast-forward gender parity in healthcare?

Defining efficiency

- Harness emerging technologies to efficiently and effectively deliver quality care
- Promote the eradication of fraud, waste and abuse in the system

Health system reform

- Review the need for regulatory change
- Evaluate recent developments and lessons learned.

SATURDAY, 20 JULY 2019

06h00-24h00 Exhibition build-up (for exhibitors only).
The exhibition hall will be open throughout the night for the stand builders.

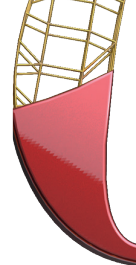
Halls 8 & 9

15h00-18h00 Delegate registration.

Registration area CTICC
CTICC 1 foyer registration

PROGRAMME - SUNDAY, 21 JULY 2019

TIME	SESSION DESCRIPTION	VENUE
07h00-15h00	Exhibition build-up	Halls 8 & 9
08h00-15h00	BHF Golf Challenge 2019 (conference delegates only) Two tee start	Pearl Valley
08h00-17h30	Delegate registration	CTICC 1 foyer registration



PROGRAMME - SUNDAY, 21 JULY 2019

TIME	SESSION DESCRIPTION	VENUE
09h00	<p>Facilitator: Dr Brenda Kubheka – Co-founder and Managing Director, Health IQ Consulting</p> <p>Workshop: Introduction to medical scheme governance workshop</p> <p>Description: This workshop seeks to address the unique challenges faced by many boards of trustees in the medical aid environment. It will be beneficial to those wishing to enhance the corporate governance of their organisation by applying principles of ethics and effective governance to an organisation. The workshop will help strengthen trustees' understanding of the business of a medical scheme, roles and responsibilities of trustees, IT governance and fundamental principles of good corporate governance.</p> <p>Who can attend:</p> <ul style="list-style-type: none"> • Newly elected trustees • Principal officers • Fund managers • Professionals in the healthcare industry <p>Topics covered:</p>	Nerina and Protea (CTICC 2)
09h30-10h10	<ul style="list-style-type: none"> • Defining the business of a medical scheme Dr Rajesh Patel: Head – Benefit and Risk, BHF 	
10h10-10h50	<ul style="list-style-type: none"> • Update – laws and regulations in the SADC region Michelle Beneke: Director, Volvere 	
10h50-11h20	Tea break	
11h20- 12h00	<ul style="list-style-type: none"> • Case studies on companies that have undergone and survived curatorships Johannes Malose Seoloane: Curator, Samwumed 	
12h00-12h40	<ul style="list-style-type: none"> • Ethics re-imagined (post-state capture) • The potential challenge of ethics versus the law • The impact of ethics as a national deficit • What constitutes success relative to ethics? Cynthia Schoeman: Managing Director, Ethics Monitor 	
12h40-13h40	Lunch	
13h40-14h20	<p>Data governance for medical schemes:</p> <ul style="list-style-type: none"> • Information management and its relevance to the medical scheme environment • IT governance • Who owns the data? • What type of reports should a trustee receive in this regard? Karen Dreyer: Specialist Legal Advisor, Universal Healthcare 	
13h00-16h20	Africa Healthcare Federation of South Africa (Launch and networking function)	Bluebell and Watsonia (CTICC 2)

PROGRAMME - SUNDAY, 21 JULY 2019

TIME	SESSION DESCRIPTION	VENUE
18h00-20h30	<p>OPENING CEREMONY</p> <p>Facilitator: Dr Clarence Mini – Chairperson, Council for Medical Schemes</p> <p>Open and welcome Dr Ali Hamdulay: BHF Chairman CEO Metropolitan Health</p> <p>Official opening Ms Malebona Precious Matsoso: Director-General: National Department of Health, South Africa</p> <p>Guest Speaker: Bringing hope in situations of severe crisis Dr Imtiaz Sooliman: Gift of the Givers Foundation</p> <p>Keynote Address: The Africa I know Dr Khama Rogo: Lead Health Sector Specialist & Head of the World Bank Group's Health in Africa (Kenya)</p>	Hall 10
20h30-22h30	<p>RECONNECT – Networking cocktail Entertainment: Prince Mafu</p>	Exhibition halls 8 & 9

PROGRAMME - MONDAY, 22 JULY 2019

TIME	SESSION DESCRIPTION	VENUE
07h00-08h00	Networking - Tea on arrival	Exhibition halls 8 & 9
SESSION 1	WHY CONVERGENCE?	HALL 10
08h00-08h05	<p>Facilitator: Bongani Bingwa – 702 Presenter</p> <p>Description: Convergence is rapidly transforming the healthcare sector, accelerating multisectoral collaboration. Industry boundaries are being redefined by converging business models that leverage advanced technologies to create more value for the health citizen.</p> <p>'Convergence is more than size and scale. It is an opportunity to build something that is much greater than a sum of the parts. The keynote and guest speakers will showcase how convergence is innovating healthcare delivery'.</p>	
08h05-08h20	<ul style="list-style-type: none"> Keynote Dr Zweli Mkhize: Honourable Minister of Health 	
08h20-08h40	<ul style="list-style-type: none"> Fundamentals of a high-value healthcare delivery system – Dr Katlego Mothudi: Managing Director, BHF 	



PROGRAMME - MONDAY, 22 JULY 2019

SESSION 1	WHY CONVERGENCE?	HALL 10
08h40-09h00	<ul style="list-style-type: none"> Universal Health Coverage Global outlook – what's working and what's not working Charles Dalton: Senior Health Specialist, International Finance Corporation (IFC) 	
09h00-09h30	<ul style="list-style-type: none"> Healthcare: a key driver of economic growth – Just what the doctor ordered Eustace Mashimbye: CEO, Proudly SA Dr Skhumbuzo Ngozwana: President and CEO, Kiara Health 	
09h30-09h50	<ul style="list-style-type: none"> The role of intersectoral convergence – patient centricity Leon Wang: Executive Vice President International and President (China), AstraZeneca 	
Networking - Tea break 09h50-10h20		Exhibition halls 8 & 9
SESSION 2	2030 ROADMAP - SUSTAINABLE, INTEGRATED, PATIENT-CENTRIC HEALTH SYSTEM	HALL 10
10h20-10h25	Facilitator: Bongani Bingwa – 702 Presenter Description: Healthcare is fast evolving in response to demands for better delivery of health outcomes; universal health coverage; improved coordination of care; the growing need for alignment between the private and public sectors; aging population; fierce competition; emerging technologies; cost-containment; access and better quality of care. In this session, panel members will discuss a roadmap to a sustainable, integrated, patient-centric health system.	
10h25-11h20	Case study 1 Results: industry collaboration on fraud, waste and abuse Charlton Murove: Head – Research, BHF Barry Childs: Joint CEO, Insight Actuaries and Consultants	
11h20-12h00	<ul style="list-style-type: none"> Quality and accountability in healthcare – ‘Creating a culture, not just a check list’ Torie Fields: Programme Director: High Value Solutions, Blue Shield of California (USA) 	
12h00-12h10	Q & A session	

PROGRAMME - MONDAY, 22 JULY 2019

Networking - Lunch break 12h10-14h00		Exhibition halls 8 & 9
SESSION 3 14H00-15H30	SCENARIO PLANNING 2030 – NEXT-GENERATION HEALTH SYSTEM	HALL 10
14h00-15h00	<p>Facilitator: Dr Sivuyile Madikana – Business Consultant at First Care Solutions</p> <p>Description: Succeeding in this tumultuous environment requires significant changes in the healthcare ecosystem, fundamentally altering the role, structure and relevance of all players in the industry. To kickstart this session, various groups of experts were engaged to explore the various future states. In this session, scenario planning results will be presented to delegates highlighting common denominator strategies that would be successful under various scenarios. The results are a starting point to engage further with various stakeholders in the industry to stimulate debate and accelerate alignment as we progress towards universal health coverage.</p> <p>Session keynote speaker: Chantell Ilbury, Mind of a Fox</p> <p>Panel discussion: Panel members to be confirmed</p>	
18H30-01H00	5TH TITANIUM AWARDS – RECOGNISING EXCELLENCE IN HEALTHCARE	Exhibition halls 6 & 7
	<p>Join us as we celebrate the heroes in our sector with the 5th edition of our new and improved Titanium Awards. - MC: Jeannie D Theme: Broadway Entertainment: Vusi Nova</p>	

PROGRAMME - TUESDAY, 23 JULY 2019

TIME	SESSION DESCRIPTION	VENUE
08h00-08h30	Networking – Tea on arrival	Exhibition halls 8 & 9
SESSION 1	CONVERGENCE FROM DIFFERENT PARADIGMS	HALL 10
08h30-10h05	<p>Facilitator: Dr Ntangenedzeni Muambadzi – Specialist nuclear medicine physician, Polokwane Hospital</p> <p>Speakers include:</p>	
08h35-08h50	<ul style="list-style-type: none"> Achieving medicine price transparency for UHC; What is a fair price? Dr Rajesh Narwal: Health Systems Advisor – World Health Organization (WHO) 	
08h50-09h05	<ul style="list-style-type: none"> Understanding intersectoral convergence – Fraud waste and abuse Advocate Jan Lekgoa Mothibi: Head, Special Investigating Unit 	
09h05-09h25	<ul style="list-style-type: none"> Hospital price transparency will make healthcare more affordable Dr Gunvant Goolab: Principal Officer, GEMS 	
09h25-09h45	<ul style="list-style-type: none"> Overutilisation, waste and abuse of medical services: a global perspective, drivers, solutions and the South African context Nir Kaminer: CEO , Medical Reviews International (Ireland) 	
09h45-10h05	<ul style="list-style-type: none"> Human resources for health – Progress, complexities and contestations Professor Laetitia Rispel: DST/NRF SARCI Research Chair on the Health Workforce, School of Public Health – University of the Witwatersrand, JHB 	



PROGRAMME - TUESDAY, 23 JULY 2019

Networking - Tea break 10h05-10h35		Exhibition halls 8 & 9
WORKSHOP 1 10h35-12h00 Fraud, waste and abuse Session champion: Nokuthula Mathunda (HFMU) Venue: Hall 10	WORKSHOP 2 10h35-12h00 Monitoring and evaluation - Part 1 - Session champion: Sharon Swanepoel (Knowledge Management) Venue: Bluebell and Watsonia	WORKSHOP 3 10h35-12h00 Evolution of 'smart healthcare' Session champion: Janine Keeler (PCNS) Venue: Freesia and Daisy
<ul style="list-style-type: none"> • Facilitator: Advocate Nkosinathi Wiseman Bhuka – Chief Legal Officer/ Scheme Secretary, POLMED • The use of blockchain in risk mitigation. Dr Ntuthuko Bhengu – Panel Member: Health Market Inquiry, Commissioner: SA National Planning Commission • Fraud, waste and abuse workshop: An internationally proven approach for tackling overutilisation, waste and abuse within the South African context Dr Lousine Alpern – Co-founder and Chief Medical Officer of Medical Reviews International – California (USA) • Reflection and possible reforms: application of the Act and regulations in the payment of benefits Advocate Rebaone Gaoraelwe: Council Member – CMS • HFMU Report Dr Hleli Nhlapo: Chairman – HFMU • Data analysis and identifying of trends, red flags, coding, waste and abuse Chris Adams: Director, Verirad • Investigating and addressing fraud case study Advocate Ashika Lucken: NPA Senior State Advocate • Remedial actions, implementation of sanctions a legal and ethical perspective – include rehabilitation. Vusi Makanda: Fraud Manager, Bonitas <p>Q & A (20 minutes)</p>	<ul style="list-style-type: none"> • Facilitator: Tryphine Zulu – Senior Manager: Disease Risk Management, GEMS • Measuring medical scheme risk profiles. Michael Mncedisi Willie: General Manager, Research and Monitoring – Council for Medical Schemes • How to achieve consistent interpretations of statistics and results of analyses – burden of disease at an industry level. Johann Van Zyl: HQA • Health economics of cervical cancer screening Dr Tamlyn Eslie Roman: Programme Manager: Cancer, Clinton Health Access Initiative (CHAI) & Dr Christian Stoeckigt: Hologic Deutschland GmbH Wiesbaden, Germany Head of Scientific Affairs EMEAC Diagnostics Solution (GERMANY) • Measuring outcomes in a hospital setting Masimba Mareverwa: Head of Marketing, Insight Actuaries & Consultants <p>Q & A (20 minutes)</p>	<ul style="list-style-type: none"> • Facilitator: Victoria Barr – Economist and Senior Director, FTI Consulting • The state of digital transformation in healthcare: 2019 – What's worth investing in? Dr Mosima Mabunda: Innovation Principal Director – Accenture • Contactless - the future of biometrics Nicolas Garcia: Regional Director of Sales – Middle East and Africa IDEMIA • Transforming healthcare administration through empowering patients and creating differentiated value Mark Bayley: Managing Director – Administration Universal HealthCare <p>Q & A (20 minutes)</p>

PROGRAMME - TUESDAY, 23 JULY 2019**Networking - Lunch**

12h00-13h00

WORKSHOP 4 13h00-14h30 SADC workshop Session champion: Alicia Elijah (PCNS) Venue: Hall 10	WORKSHOP 5 13h00-14h30 Monitoring and evaluation Part 2 - Session champion: Priscilla Marakalla (Shared Services) Venue: Bluebell and Watsonia	WORKSHOP 6 13h00-14h30 Breast cancer (Case study 5) Session champion: Caren Cupido (MD Office) Venue: Nerina and Protea
<p>Facilitator: Callie Schafer: BHF Board Member and Principal Officer, Namdeb Medical Aid Scheme</p> <ul style="list-style-type: none"> Managing healthcare cost drivers (Case study 3) Vulindlela Ndlovu: CEO , CIMAS Stephen Tjiuro: CEO, NAMAF (Namibia) UHC prospects (Malawi) (Case study 4) Dr Neil Nyirongo (Malawi) Student visa – way forward Viaan Pullen, Senior Investigator Compliance and Investigations, CMS 	<p>Facilitator: Tryphine Zulu – Senior Manager: Disease Risk Management , GEMS</p> <ul style="list-style-type: none"> Effective coverage – pilot study results Dr Rajesh Patel: Head Benefit and Risk, BHF Neo Khauoe: Principal Officer, Polmed Implementation of an effective coverage framework Evan Bradley: Partner & Consulting Actuary, 3ONE Consulting Actuaries 	<p>Facilitator: Dr Liana Roodt – Breast surgeon, Groote Schuur</p> <p>A multidisciplinary approach to breast cancer</p> <p>Speakers include:</p> <ul style="list-style-type: none"> Galima Gamielidien (Sr Fish) – Groote Schuur Dr Jeannette Parkes – Oncology, Groote Schuur Dr Tselane Thebe – Oncology, Groote Schuur Dr Dharshnee Chetty – Pathologist NHLS Dr Lydia Cairncross – Breast surgeon Groote Schuur Dr Jenny Edge – Breast surgeon Tygerberg Prof Bonginkosi Chiliza – Head of Psychiatry
Q & A (20 minutes)	Q & A (20 minutes)	Q & A (20 minutes)



PROGRAMME - TUESDAY, 23 JULY 2019

Networking - Tea Break 14h30-14h55		
WORKSHOP 7 14h55-17h00 Managing non-communicable diseases Session champion: Sharon Swanepoel (Knowledge Management) Venue: Freesia and Daisy	WORKSHOP 8 14h55-17h00 Contracting for value – improving health system performance Session champion: Caren Cupido (MD Office) Venue: Bluebell and Watsonia	WORKSHOP 9 14h55-17h00 Benefit Review Session champion: Lesley Mogano (Research) Venue: Hall 10
<p>Facilitators: Mhlengi Magubane Healthcare Consultant</p> <ul style="list-style-type: none"> • Innovation in Diabetes Management – The Next Big Thing Dr Joel Dave: Associate Professor, Groote Schuur Hospital • Patient experience of care survey (A pilot study of beneficiaries diagnosed with diabetes) Michael Mncedisi Willie: General Manager, Research and Monitoring – Council for Medical Schemes • Managing Communicable Diseases – Innovation in Diabetes Management Ms Sarah Bennett Head: Actuarial Oversight, Health Intelligence Unit, Medscheme <p>& Ms Aimee Wesso Research and Product Development Specialist</p>	<p>Facilitator: Dr Odwa Mazwai, Clinical and Operations Executive – Sizwe Medical Fund</p> <ul style="list-style-type: none"> • Value-based contracting – Payer perspective Dr Michael D. Fratkin: Founder/Director – ResolutionCare (USA) • Torrie Fields: Senior Manager, Advanced Illness Care – Blue Shield of California (USA) • Value proposition for efficiency: discounted options Mondi Govuzela: Senior Researcher, Council for Medical Schemes • The devil is in the detail – a value-based contracting model Shivani Ranchod: Co-founder and CEO, Percept • Is cost effective standardised care just cheap and nasty? - Patient reported outcomes of standardised arthroplasty care pathway Dr Grant Rex: Improved Clinical Pathways • Implementing the GP care Cell pilot project: contracting out PHC services Dr. Visegan Subrayen: PPO Serve 	<p>Facilitator: Kristin-Ann Cronje, Trustee - Libcare</p> <ul style="list-style-type: none"> • Social determinants of health Dr Yogan Pillay: DDG - HIV/AIDS, TB and MCWH, Department of Health • Why the need to revise the PMBs is urgent Vishal Brijlal – Clinton Health Access Initiative (CHAI) • Ideal PMB benefits Dr Rajesh Patel: Head Benefit and Risk BHF • Case study – Revised PMBs Dr Stanley Moloabi: COO , GEMS • Low-cost options – Why they should be part of medical schemes and not insurance Charlton Murove: Head of Research, BHF
Q & A (20 minutes)	Q & A (20 minutes)	Q & A (20 minutes)

PROGRAMME - TUESDAY, 23 JULY 2019

AGM: Members ONLY 17h00-17h50, followed by BHF board meeting	Venue: Freesia and Daisy	
18h30 for 19h00 Until 21h00	'Women in leadership' dinner Guest speakers: Growing the next generation of women in leadership: reflections, survival and when to surrender Professor Laetitia Rispel: DST/NRF SARCI Research Chair on the Health Workforce, School of Public Health – University of the Witwatersrand, Johannesburg The relevance of being a tempered radical in a workplace Grace Khoza: General Manager, Stakeholder Relations – Council for Medical Schemes	Westin Hotel

PROGRAMME - WEDNESDAY, 24 JULY 2019

'Quality should not be the purview of the elite or an aspiration for some distant future; it should be the DNA of all health systems.'

TIME	SESSION DESCRIPTION	VENUE
08h00-08h30	Networking - Tea on arrival	Exhibition halls 8 & 9

HEALTH SYSTEM REFORM – BLUEPRINT FOR CHANGE		HALL 10
08h30-12h30	Facilitator: Anthony Pedersen – CEO: Medscheme Understanding the role of intersectoral convergence and regulatory alignment in the delivery of health services Panel members will include: Dr Katlego Mothudi: Managing Director, Board of Healthcare Funders of Southern Africa (BHF) Vuyo Mafata: Commissioner, Compensation Fund Dr Raymond Billa: Registrar, HPCSA Dr Selaelo Mametja: Head of Knowledge Management, SAMA Dr Sipho Kabane: Registrar, Council for Medical Schemes Dr Anban Pillay: DDG – NHI Fund, Department of Health	
12H30	CLOSURE	