



2025  
**TITANIUM  
AWARDS**  
Recognising Excellence in Healthcare

DEADLINE 7<sup>th</sup> March 2025

**ENTRY FORM & CRITERIA DOCUMENT**

**10**  
YEARS



**Dear Esteemed Nominator,**

It is with great excitement that we invite you to participate in the **BHF Titanium Awards**, a platform dedicated to celebrating excellence, innovation, and leadership within the healthcare industry. This year, we are proud to celebrate our **10th anniversary**, celebrating a decade of recognising the achievements of individuals and organisations that are making a meaningful difference, advancing healthcare delivery, and contributing to the principles of **universal health coverage across the region**.

As a key stakeholder, your role in identifying and nominating deserving candidates is vital. We encourage you to submit detailed entries that showcase achievements, measurable impact, and the outstanding contributions of the nominee in driving healthcare excellence. We encourage you to nominate deserving candidates and help us celebrate this milestone year.

The awards process is **independently managed** by an approved panel of adjudicators and external auditors. While BHF proudly provides the platform to celebrate industry excellence, we maintain **no involvement in the judging process** to ensure fairness, transparency, and credibility. The **integrity** of these awards remains of utmost importance to us.

We look forward to receiving your nominations and honouring those who inspire progress, innovation, and transformation in the healthcare sector.

**Kind regards**

**Nokuzola Mtshiya**

**Head: Stakeholder Relations and Business Development**





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## 2025 ENTRY FORM

CATEGORIES		SELECT
1. Titanium Award for Excellence in Creating Access to Quality Healthcare		<input type="checkbox"/>
2. Titanium Award for Best Integrated Report: Health Funders/Medical Schemes		<input type="checkbox"/>
3. Titanium Award for Best Integrated Report: Corporates in Healthcare		<input type="checkbox"/>
4. Dr Clarence Mini Titanium Award for Young Achiever		<input type="checkbox"/>
5. Titanium Award for Service to Membership: Open, Closed & Self-administered Medical Schemes, Administrators and Managed Care Organisations		<input type="checkbox"/>
6. Best Innovator in Healthcare		<input type="checkbox"/>
<b>Name of Entrant:</b>		
Full Name:		
Organisation:		
Date of Entry Completion:		
Address:		
Contact Person:		
Telephone No.:		
Email:		
<b>Approval by Head of Organisation:</b> <i>(the head of the organisation must review and approve the entry before submission)</i>		
Full Name:		
Organisation:		
Signature:		
Contact Person:		
Telephone No.:		
Email:		
<i>The information supplied is correct and has been approved by the ENTRANT organisation</i>		
NAME:	SIGNATURE:	DATE:





CATEGORY		SELECT
<b>Dr Clarence Mini Titanium Award for Young Achiever</b>		<input type="checkbox"/>
<b>Name of Nominator:</b>		
Full Name:		
Date of Entry Completion:		
Address:		
Telephone No.:		
Email:		
<b>Name of Young Achiever:</b>		
Full Name:		
Organisation:		
Telephone No.:		
Email:		
Address:		
<b>Approval by Young Achiever:</b>		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No:		
Email:		
<b>Approval by Head of Organisation:</b>		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No.:		
Email:		
NAME:	SIGNATURE:	DATE:





## CATEGORY 1

### 1. Titanium Award for Excellence in Creating Access to Quality Healthcare

Titanium Award for Excellence in Creating Access to Quality Healthcare

This award recognises organisations and individuals leading impactful programmes, initiatives, or campaigns that enhance access to healthcare for all, aligning with the principles of universal health coverage (UHC). In today's evolving healthcare landscape, this award celebrates those who actively monitor, implement, or contribute to achieving UHC goals.

### Eligibility

The award is open to all stakeholders in the healthcare sector, including:

1. Medical schemes
2. Administrators
3. Pharmaceutical companies
4. Managed care organisations
5. Small, medium, and micro-enterprises (SMMEs) in healthcare
6. Healthcare professionals
7. Non-profit organisations
8. Government agencies
9. CSI initiatives in healthcare

*The winning entry will be selected by an approved panel of judges.*

### Prize

The winner will receive:

- R50,000 contribution towards your chosen healthcare initiative or programme.
- A featured article in a special edition of the BHF360 magazine.
- Promotion across BHF's social media platforms.
- Two complimentary registrations to the 25th Annual BHF Conference in 2026 (travel and accommodation excluded).
- An elegant trophy and a certificate of recognition.

*Entrants will be adjudicated according to the following criteria:*

- This category is open to all medical schemes and healthcare service providers, including laboratories, pharmaceutical organisations and private practices.
- Nomination must be made by the nominee organisation and approved by the head of that organisation.
- The entry must include written consent from the project head and the head of the organisation.





The nomination must consist of a motivation covering the following areas:

- Detailed description of the initiative
- Proof of ethical conduct for research and or beneficiary data analyses
- Overview of the practical achievements of the project:
  - Healthcare impact
  - Contribution to social & economic development
  - Evidence of before and after effects of the project
- Evidence of sustainability of the project
- Recognition of awards or commendations received
- Press releases and media coverage of the project.
- Key contributors (personnel) working on the project and their background

#### **SUBMISSION GUIDELINES**

1. Submissions must be no longer than **eight pages**. Additional information will not be considered.
2. Entries must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation from the beneficiary of the project.
3. At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation must be included.
4. A high-resolution (minimum 1MB) logo in jpeg format must also be included.
5. Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)





## CATEGORY 2

### 2. Titanium Award for Best Integrated Report: Health Funders/Medical Schemes

This award celebrates organisations that produce comprehensive, clear, and stakeholder-focused reports that go beyond financial performance, providing a holistic view of the organisation's strategy, governance, and long-term value creation.

In line with King IV principles, the award emphasizes the importance of enabling stakeholders to make informed assessments of an organization's performance and its short-, medium-, and long-term prospects.

Reports should reflect the organisation's role within society and the environment, showcasing key elements such as:

- Strategy and competitive positioning
- Empowerment initiatives
- Sustainability efforts (broad definition)
- Contributions towards the Sustainable Development Goals (SDGs), including access to essential services
- Impact on health outcomes, healthcare quality, and customer satisfaction
- Environmental responsibility, such as carbon footprint and other sustainability metrics
- While integrated reporting remains a work in progress for many, this award recognises the progress achieved, as well as the completeness, clarity, conciseness, and overall usability of the report for stakeholders.

### Eligibility

Any BHF member who is a health funder

### Prize

The winner will receive:

- Three complimentary registrations to attend the 25th annual BHF conference in 2026 (travel and accommodation excluded)
- An elegant trophy and a certificate.

#### SUBMISSION GUIDELINES

Entry submissions must include a motivation based on a set of predetermined criteria. The winner of this category will be chosen by an approved panel of judges.

- Entries must include a cover note
- At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

## CATEGORY 3







### 3. Titanium Award for Best Integrated Report: Corporates in Healthcare

This award acknowledges organisations that produce insightful, comprehensive, and user-friendly reports, enabling stakeholders to make well-informed assessments of the organization's performance and its short-, medium-, and long-term prospects.

Aligned with King IV principles, the award highlights the role of organizations as integral contributors to society and the environment, emphasizing transparency and accountability beyond financial metrics. Reports should provide a clear view of the organization's:

- Strategy and competitive positioning
- Empowerment initiatives
- Sustainability efforts, including SDG contributions
- Access to essential services (aligned with Constitutional mandates)
- Impact on health outcomes, healthcare quality, and customer satisfaction
- Environmental stewardship, such as carbon footprint and other sustainability components
- This award recognises organizations that demonstrate progress, completeness, clarity, and conciseness in their reporting, reflecting strong governance and a balanced approach to the broader operating environment.

### Eligibility

Open to all healthcare organisations (excluding health funders).

### Prize

The winner will receive:

- Three complimentary registrations to attend the 25th annual BHF conference in 2026 (accommodation excluded).
- An elegant trophy and a certificate.

#### SUBMISSION GUIDELINES

Entry submissions must include a motivation based on a set of predetermined criteria. The winner of this category will be chosen by an approved panel of judges.

- Entries must include a cover note
- At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

## CATEGORY 4





#### **4. Dr Clarence Mini Titanium Award for Young Achiever**

This award celebrates young professionals who have made a significant impact on the healthcare industry, recognising their contributions to innovation, leadership, and progress. It aims to promote effective succession planning within the sector to ensure the sustainability and advancement of the medical profession.

### **Prize**

The winner will receive:

1. R50,000
2. A featured article in a special edition of BHF360 magazine
3. Promotion across BHF's social media platforms
4. One complimentary registration to the 25th Annual BHF Conference in 2026 (travel and accommodation excluded)
5. An elegant trophy and a certificate of recognition

### **Submission Guidelines:**

1. Organisations or individuals must nominate deserving young achievers; self-nominations are not permitted.
2. Each submission must include a detailed motivation outlining the nominee's achievements and impact in the healthcare industry.
3. Nominees must either be registered to attend the BHF Conference or pay to attend the gala dinner where the award will be presented.
4. The winner will be selected by an independent panel of judges.

### **Additional Requirement:**

Entrants will be adjudicated according to the following criteria:

1. Nominees must be 35 years of age or younger at the time of the BHF conference.
2. Previous winners are not eligible.
3. Nominees can work in any sector within the healthcare industry in the SADC region.
4. Nominees must be available to be an ambassador for the BHF and to promote the Young Achiever Forum within the healthcare industry.
5. Nomination must include a motivation detailing the outstanding achievements of the nominee in question and should cover the following areas:
  - o Educational and practical achievements
  - o Recognition of awards received
  - o Contribution to social & economic development
  - o Evidence of continued professional development
  - o Papers and presentations delivered
  - o Leadership ability of the nominee and his or her contribution to building the image of their organisation and the healthcare industry in general.
6. Entries must include written consent from the nominees.





7. Nominees must be available for an interview with the adjudication panel should this be requested.

#### **SUBMISSION GUIDELINES**

1. Entries must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation by the nominee as one of its main sections.
2. A high-resolution (minimum 1MB) photograph – head and shoulders – of the entrant in jpeg format must be included. Ten additional photos and/or a two-minute video clip illustrating the entrant's daily work activities must also be included.
3. Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)





## CATEGORY 5

### 5. Titanium Award for Service to Membership: Open, Closed & Self-administered Medical Schemes, Administrators and Managed Care Organisations

This award recognises and rewards medical schemes (open, restricted and self-administered), administrators and managed care organisations providing the best service to their members. It celebrates industry excellence and unprecedented contributions to members in respect of providing value for money.

Embracing Universal Health Coverage (UHC) is a key element in today's healthcare environment; schemes should demonstrate how they are monitoring, implementing or contributing towards UHC principles.

To submit an entry, organisations must submit nominations together with a motivation. The winning scheme, administrator or managed care entity will be selected by an approved panel of judges.

### Prize

The winner will receive:

- Three complimentary registrations to attend the 25th annual BHF conference in 2026 (excluding travel and accommodation).  
\* An elegant trophy and a certificate.

*Entries will be adjudicated based on the submission of documentation supporting the following criteria:*

#### CATEGORY A - MEMBER SERVICE

1. Claims turnaround times, including age analysis (where applicable)
2. Appeals turnaround times, including age analysis (where applicable)
3. Number of complaints to the regulator per 1000 beneficiaries
4. Member satisfaction survey results
5. Are your scheme benefits, appeal processes, medicine formularies & DSP arrangements accessible on your website or social platforms?
  - a) Yes or no.
  6. If your answer is yes, please share links as proof and state how these are communicated to beneficiaries
  7. Demonstrate measurable member engagement e.g. wellness days, stakeholder meetings.

#### CATEGORY B - OPERATIONAL PERFORMANCE

- 1) Percentage growth over the past three years:
  - a) What is the composition of your management team?
  - b) What is your organisation doing about skills development?
- 2) Proof of average increase in member contributions in the last three years
- 3) Is the medical scheme reserve's ratio over 25%? Is the MS or administrator including risk-based capital reporting in the MS financial reporting?
- 4) Does the organisation have a **health** governance programme in place?





- a) Yes or no. *If yes, provide proof of implementation including reports demonstrating the elements of health governance.*
- b) *Report on out-of-pocket payments by members.*
- 5) Does the medical scheme monitor health status measures, e.g. mortality, life expectancy and quality of care?
  - a) Yes or no. *If yes, provide proof.*
  - b) *Have you implemented risk-based analysis for your scheme or clients? Yes or no. If yes, provide proof.*
- 6) Is comprehensive preventative health care benefits in place?
  - a) Yes or no. Demonstrate benefit uptake and interventions for improvement thereof.
- 7) Entrants are required to provide:
  - a) A schedule detailing preventative healthcare benefits for comparison with the BHF preventative care recommendations for its members.
  - b) A schedule demonstrating the funding of preventative healthcare benefits from risk.
  - c) A schedule detailing the primary care benefits offered from risk.
- 8) Does the scheme monitor the health and productivity impact of its members?
  - a) Yes or no. *If yes, attach a copy of the report.*

#### **SUBMISSION GUIDELINES**

Entries must include a report or motivation that is sufficiently comprehensive. Where relevant, drawings, graphs, tables and other supporting documentation must be included. Reports should include an approval of the entry from the management team.

- At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

*Any medical scheme under curatorship will be disqualified automatically from this category.*





## CATEGORY 6

### 6. Best Innovator in Healthcare

Innovation is the driving force behind transformative change in healthcare. The Best Innovator in Healthcare Award recognises companies and organizations that have developed breakthrough or transformational innovations that redefine healthcare delivery, enhance patient outcomes, and address systemic challenges. This award celebrates inventive solutions that not only bring desirability and usability to the forefront but also demonstrate measurable impact and the potential to set new standards across the industry.

From cutting-edge medical devices and groundbreaking medicines to unique software solutions and novel interventions, the award highlights innovations of regional African origin that contribute to improving healthcare access, quality, and efficiency.

*The National Library of Medicines defines innovation as:*

- 'Invention plus adoption plus diffusion.
- It can be a brand-new concept, item, service, or method of care in the healthcare industry
- Two essential characteristics are desirability and usability
- How can successful ideas spread throughout healthcare and efficiently be embraced as best practices?

**Key areas of assessment** include:

- **Governance** and information governance
- **Interoperability** and procurement processes
- **Clinical prototyping** and regulatory compliance
- Demonstrated **impact on health outcomes**
- Addressing systemic barriers to **scaling innovation** and its uptake

The award aims to inspire ongoing innovation and celebrate companies that push boundaries, encourage the adoption of best practices, and pave the way for a healthier future.

### Prize

The winner will receive:

- **Two complimentary registrations** to attend the 25th Annual BHF Conference in 2026 (*travel and accommodation excluded*)
- An **elegant trophy** and a **certificate** of recognition

This award showcases not just ingenuity but the **power of innovation to transform healthcare** for Africa and beyond.

#### SUBMISSION GUIDELINES

Entries must include a report or motivation that is sufficiently comprehensive. Where relevant, drawings, graphs, tables and other supporting documentation must be included. Reports should include an approval of the entry from the management team.

1. At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
2. A high-resolution (min 1MB) logo in jpeg format must also be included.
3. Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)





to potential participants will be communicated directly via email and a notice will be placed on the BHF website.

### **Step 2: Collation and Validation**

All entries received will be collated and then validated by an Auditing Firm in respect of their alignment with the terms and conditions, as well as the awards' eligibility criteria.

All entries will be audited. Entrants will be notified in writing of the outcomes of their submissions. Should an entry not meet the eligibility criteria and terms and conditions, the entrant will be notified in writing of the rejection of their submission, identifying the criteria not met.

- All entries must be sent via WeTransfer to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)
- To confirm receipt of your email, please send an email to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

### **Step 3: Adjudication**

The adjudication process entails each member of the judging panel independently marking the entries, using a unique voting form.

### **Step 4: Finalists**

Finalists will be notified individually in writing.

### **Step 5: Awards Ceremony**

The inaugural **Excellence Awards** will take place this year, culminating in a prestigious **awards gala event** where the winners will be announced. This special occasion will be held in conjunction with the **2024 Annual BHF Conference** on **11 May** at the **CTICC in Cape Town**.

To attend the awards gala, nominees and participants must either be **registered for the BHF Conference** or **pay separately to attend the awards event**.

For bookings or further details, please email [camilles@bhfglobal.com](mailto:camilles@bhfglobal.com).

We look forward to celebrating industry excellence and honouring those who are driving innovation and transformation in healthcare.





## 8. Terms & Conditions

- a. The awards are open to any organisation in healthcare.
- b. Organisations throughout the African Continent may enter in any category relevant to them.
- c. All applications need to be supported by relevant documentation.
- d. The judges reserve the right to cancel any category due to insufficient entries or for any other reason, and the decision of the judging panel is final. All results will be audited by an external accredited auditing firm approved by the BHF. The decision of the judges will be final and binding, and no correspondence in this regard will be entered into.
- e. Entries will be published in an industry-specific magazine after the 2025 BHF annual conference.
- f. With the exception of confidential information, the information received by the organisers may be submitted in its entirety to the publisher of any industry-specific magazine for inclusion in that publication and entrants should be mindful of submitting information that might be sensitive or confidential, as it will appear in the public domain.
- g. Entrants are reminded that the information they submit will be accepted **verbatim** by the publishers and should therefore be checked and approved by all parties prior to submission.
- h. Entrants should be aware that their information will undergo an editing process, necessary to ensure that both entrants and category winners can be featured in published material and multimedia applications.
- i. All submissions must be sent via email/WeTransfer. All photographs/videos must be labelled and titled.
- j. Entries must be submitted on or before the final day for submissions – 07 March 2025.
- k. Winners will be announced at the awards gala banquet on 11 May 2025 at the CTICC.
- l. Should your organisation be shortlisted, please note, in order to **attend** the awards ceremony your organisation **must be registered to attend the BHF Conference**.
- m. All nominees are responsible for their own travel and accommodation if attending the awards ceremony
- n. Please note that the awards video to be used on the night of the awards, will include a brief introduction of the key highlights from your entry.
- o. The BHF reserves the right to cancel or postpone the awards gala banquet or change the venue for any unavoidable reason. All changes will be communicated effectively.
- p. There are **no fees** payable for entry.

