



CAPE TOWN  
21 - 24 July 2019

Convergence 2030 - Healthcare Re-imagined

The  
Annual  
BHF Southern  
African Conference



## Draft Programme

# Convergence 2030

### *Healthcare reimagined*

**Theme Summary:** Beyond the headline-grabbing controversies, a long journey lies ahead, as we navigate the complexities of our history, ideology and reality.

Healthcare is fast evolving in response to demands for better delivery of health outcomes; universal health coverage; improved coordination of care and the growing need for alignment between the private and public sectors. Other factors to consider include unemployment; fierce competition; emerging technologies; cost-containment; access and better quality of care. Succeeding in this tumultuous environment requires significant changes in the healthcare ecosystem, fundamentally altering the role, structure and relevance of all players in the industry. One trend that is facilitating the rapid transformation of the industry is **convergence**, which has facilitated the re-imagining of our system, accelerating multisectoral stakeholder collaboration outside their individual four walls, and redefined industry boundaries by converging business models and leveraging advanced technologies to create more value for the **health citizen**.

We are excited to announce the theme for this year's conference '**Convergence 2030 – healthcare reimagined**'. The conference will reflect on the past 20 years, moving past the rhetoric and reimagining our desired end-state for 2030 and the role of **convergence in defining what our future healthcare will look like**. A huge part of the conference will be dedicated to understanding the role of multisectoral convergence in delivering quality health services and why it is important for scaling up. All **stakeholders, payers, providers, patients, employers and the government are increasingly interconnected**.

### Objectives

#### Defining and understanding our new healthcare ecosystem

- Track industry roadmap – patient-centric system
- Multisectoral scenario planning and action plan

#### Strengthening accountability

- Empower medical scheme trustees and principal officers with tools to keep up with the rapid changes in the system
- How can we fast-forward gender parity in healthcare?

#### Defining efficiency

- Harness emerging technologies to efficiently and effectively deliver quality care
- Promote the eradication of fraud, waste and abuse in the system

#### Health system reform

- Review the need for regulatory change
- Evaluate recent developments and lessons learnt





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Saturday, 20 July 2019

06h00-24h00 Exhibition build-up (for exhibitors only). The exhibition hall will be open throughout the night for the stand builders

Hall 8 & 9

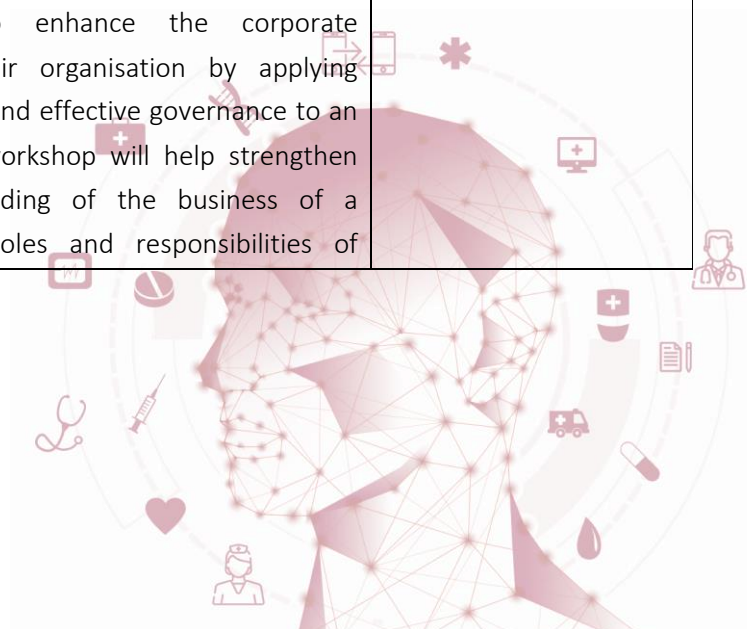
15h00-18h00 Delegate registration

Registration area CTICC -CTICC 1 foyer registration

## Programme Sunday

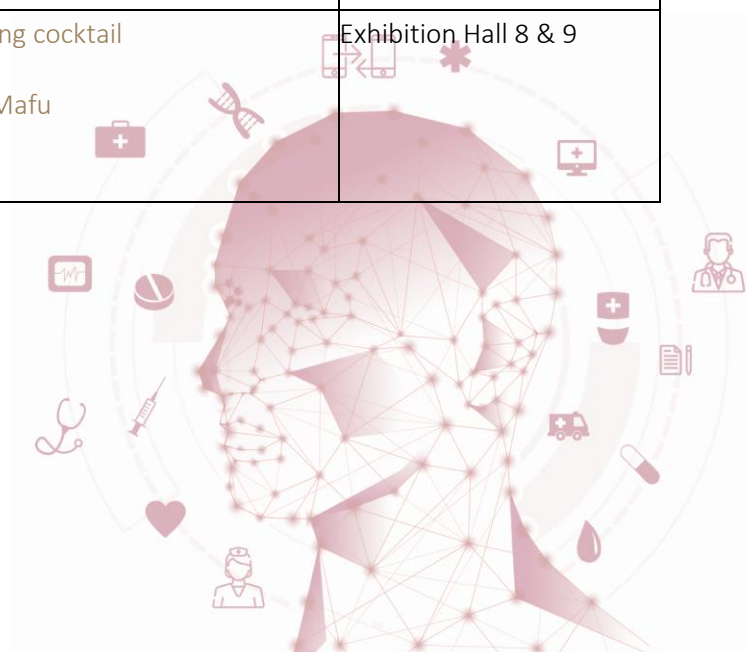
Sunday, 21 July 2019

| Time        | Session Description  | Venue                      |
|-------------|--|----------------------------|
| 07h00-15h00 | Exhibition build-up  | Hall 8 & 9                 |
| 08h00-15h00 | BHF Golf Challenge 2019 (conference delegates only)<br><i>Shotgun start</i>  | Pearl Valley               |
| 08h00-17h30 | Delegate registration  | CTICC 1 foyer registration |
| 09h00-16h00 | <b>Session: Introduction to medical scheme governance workshop</b><br><br><b>Description:</b><br>This workshop seeks to address the unique challenges faced by many boards of trustees in the medical aid environment. It will be beneficial to those wishing to enhance the corporate governance of their organisation by applying principles of ethics and effective governance to an organisation. The workshop will help strengthen trustees' understanding of the business of a medical scheme, roles and responsibilities of | Venue TBC                  |





|             |  |                       |
|-------------|--|-----------------------|
|             | <p>trustees, IT governance and fundamental principles of good corporate governance.</p> <p><b>Who can attend:</b></p> <ul style="list-style-type: none"> <li>▪ <i>Newly elected trustees</i></li> <li>▪ <i>Principal officers</i></li> <li>▪ <i>Fund managers</i></li> <li>▪ <i>Professionals in the healthcare industry</i></li> </ul> <p><b>Topics covered:</b></p> <ul style="list-style-type: none"> <li>▪ Update – laws and regulations in the SADC region</li> <li>▪ Defining the business of a medical scheme</li> </ul> <p><i>Tea break</i></p> <ul style="list-style-type: none"> <li>▪ Ethics reimagined (post state capture)</li> <li>▪ The potential challenge of ethics versus the law</li> <li>▪ The impact of ethics as a national deficit</li> <li>▪ What constitutes success relative to ethics?</li> </ul> <p><i>Lunch</i></p> <ul style="list-style-type: none"> <li>▪ Information management and its relevance to the medical aid environment</li> <li>▪ IT governance</li> <li>▪ Who owns the data?</li> <li>▪ What sort of reports a trustee should get</li> </ul> |                       |
| 18h00-20h30 | <p><b>OPENING CEREMONY</b></p> <p>Guest speaker:<br/>Healthcare reimagined - <i>Our reality?</i></p> <p><b>KEYNOTE ADDRESS</b><br/>The Africa I know</p>   | Hall 10               |
| 20h30-22h30 | <p><b>RECONNECT</b> - Networking cocktail</p> <p>Entertainment: Prince Mafu</p>  | Exhibition Hall 8 & 9 |







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| Session 3 | 2030 Roadmap - Sustainable, integrated, patient-centric health system | Hall 10 |
|-----------|---|---------|

**Description:**

Healthcare is fast evolving in response to demands for better delivery of health outcomes, universal health coverage; improved coordination of care; growing need for alignment between the private and public sectors; aging population; fierce competition; emerging technologies; cost-containment; access and better quality of care. In this session, panel members will discuss a roadmap to a sustainable, integrated, patient-centric health system.

**Discussion points:**

- **Fundamentals of a high-value healthcare delivery system – *where are we now?***
- **Patient centricity – *the right care for the right patient at the right time!***
- **Quality and accountability in healthcare – *“creating a culture, not just a check list”***
- **Impact of gender on the health and wellbeing of all people**

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| Networking - Lunch break | Exhibition Hall 8 & 9 |
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| Session 4 | Scenario planning 2030 – next-generation health system | Hall 10 |
|-----------|--|---------|

**Description:**

Succeeding in this tumultuous environment requires significant changes in the healthcare ecosystem, fundamentally altering the role, structure and relevance of all players in the industry. To kickstart this session, various groups of experts were engaged to explore the various future states.

In this session, scenario planning results will be presented to delegates highlighting common denominator strategies that would be successful under various scenarios. The results are a starting point to engage further with various stakeholders in the industry to stimulate debate and accelerate alignment as we progress towards universal health coverage.

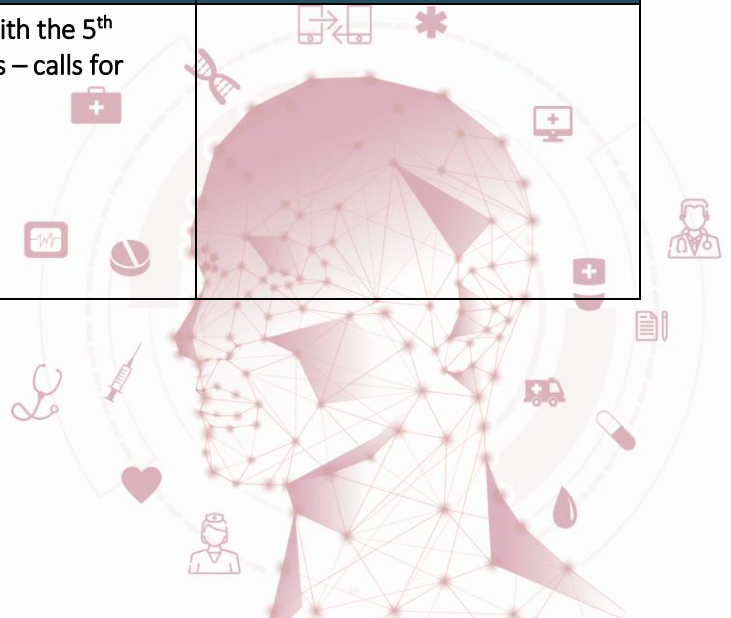
**Case study 2**

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|-------------|--|-----------------------|
| 19h00-01h00 | 5 <sup>th</sup> Titanium Awards – recognising excellence in healthcare | Exhibition Hall 6 & 7 |
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Join us as we celebrate the heroes in our sector with the 5<sup>th</sup> edition of our new and improved Titanium Awards – calls for entries close 25 April 2019

Theme: Broadway

Entertainment: Vusi Nova



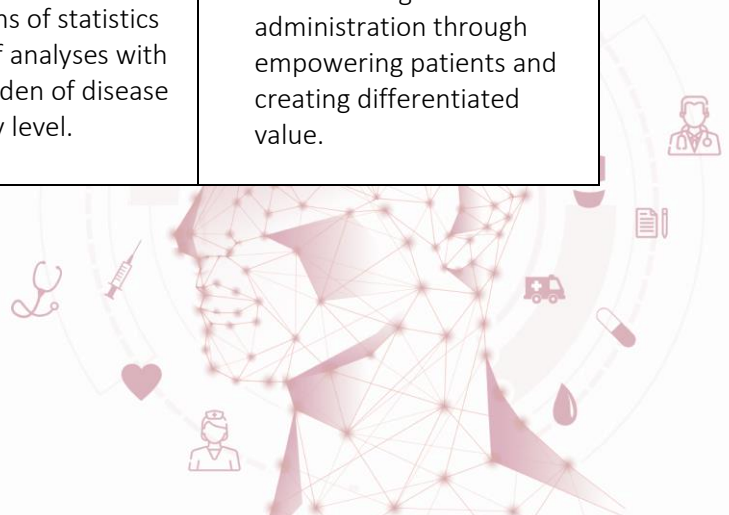


# Programme Tuesday

Tuesday, 23 July 2019

*'When you are doing something neat, and you're doing it with neat people, and there is that convergence, something amazing will happen.'*

| Time   | Session Description   | Venue  |
|--|---|--|
| 08h00-08h30  | Networking - Tea on arrival   | Exhibition Hall 8 & 9  |
| Session 1  | Convergence from different paradigms  | Hall 10  |
| <p>Topics include:</p> <ul style="list-style-type: none"> <li>Overutilisation, waste and abuse of medical services: a global perspective, drivers, solutions and the South African context</li> <li>Achieving medicine price transparency</li> <li>Hospital price transparency will make healthcare more affordable</li> <li>Human resources for health - <i>Progress, complexities and contestations</i></li> </ul> |   |  |
| Networking - Tea break   |   | Exhibition Hall 8 & 9  |
| Workshop 1<br>Fraud, waste and abuse   | Workshop 2<br>Monitoring and evaluation   | Workshop 3<br>Evolution of 'smart healthcare'  |
| <ul style="list-style-type: none"> <li>The use of blockchain in risk mitigation.</li> <li>Making the referral to law seamless.</li> <li>Reflection and possible reforms: application of the Act and regulations in the payment of benefits.</li> <li>Managing conflict in the ecosystem.</li> </ul>  | <ul style="list-style-type: none"> <li>Social determinants of health.</li> <li>Measuring medical scheme risk profiles.</li> <li>Trends in mental health.</li> <li>How to achieve consistent interpretations of statistics and results of analyses with regard to burden of disease at an industry level.</li> </ul> | <ul style="list-style-type: none"> <li>The state of digital transformation in healthcare: 2019 – <i>What's worth investing in?</i></li> <li>How is artificial intelligence used in healthcare?</li> <li>Transforming healthcare administration through empowering patients and creating differentiated value.</li> </ul> |



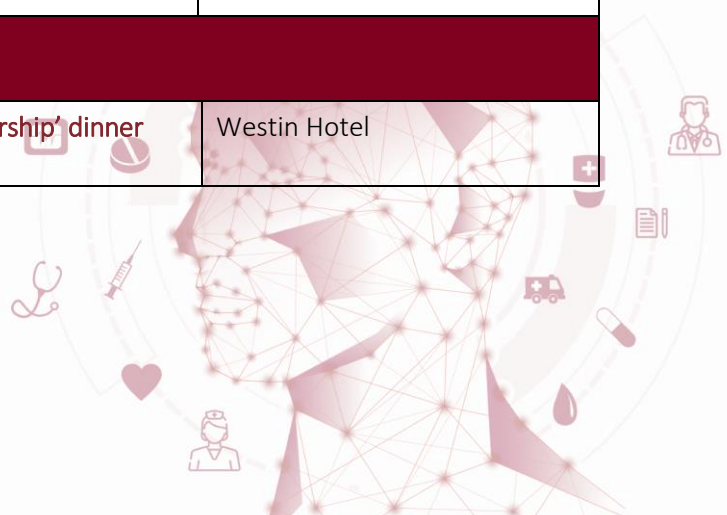


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| <b>Networking - Lunch</b>   |  |  |
| <b>Workshop 4<br/>SADC workshop</b>   | <b>Workshop 5<br/>Mentoring and evaluation</b>   | <b>Workshop 6<br/>Breast cancer (Case study 5)</b>   |
| <ul style="list-style-type: none"> <li>Regional harmonisation of regulatory processes and standards.</li> <li>Managing healthcare cost drivers (Case study 3).</li> <li>UHC prospects (Malawi) (Case study 4).</li> <li>Technologies that optimise the claims process in low resource settings</li> </ul> | <ul style="list-style-type: none"> <li>Effective coverage – <i>pilot study results</i>.</li> <li>Implementation of an effective coverage framework.</li> <li>Health economics of cervical cancer screening.</li> </ul> | <ul style="list-style-type: none"> <li>A multidisciplinary approach to breast cancer.</li> </ul> |

**Networking** – Mid-afternoon tea

Exhibition Hall 8 & 9

|   |   |                           |
|---|---|---------------------------|
| <b>Workshop 7<br/>Managing non-communicable diseases</b>  | <b>Workshop 8<br/>Contracting for value – improving health system performance</b>   | <b>Workshop 9<br/>TBC</b> |
| <ul style="list-style-type: none"> <li>Member experience – a patient diagnosed with diabetes (A pilot study).</li> <li>Innovation in diabetes management – the next big thing.</li> </ul> | <ul style="list-style-type: none"> <li>Value proposition for efficiency: discounted options.</li> <li>The devil is in the detail - a value-based contracting model.</li> <li>Implementing the GP Care Cell pilot project: contracting out PHC services in the NHI.</li> </ul> |                           |
| <b>AGM: Members ONLY</b>  |   |                           |
| 18h00-21h00   | <b>'Women in leadership' dinner</b>   | Westin Hotel              |





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|-------------|----------------------------|-----|
| 21h00-01h00 | Universal healthcare party | TBC |
|-------------|----------------------------|-----|

## Programme Wednesday







Wednesday, 24 July 2019

*'Quality should not be the purview of the elite or an aspiration for some distant future; it should be the DNA of all health systems.'*

| Time        | Session Description         | Venue                 |
|-------------|-----------------------------|-----------------------|
| 08h00-08h30 | Networking - Tea on arrival | Exhibition Hall 8 & 9 |

| Health system reform – blueprint for change |   | Hall 10 |
|---|---|---------|
|   | <p><b>Panel discussion:</b></p> <ul style="list-style-type: none"> <li>- Modernising health professionals' regulatory bodies</li> <li>- Overcoming policy and regulatory gaps for universal health coverage alignment</li> <li>- What do we want from the Medical Schemes Bill?</li> <li>- COFI Bill: Opportunity for reform or another hurdle!</li> <li>- Post Health Market Inquiry: ??????</li> <li>- NHI update</li> <li>▪ Revised prescribed minimum benefits</li> </ul> |         |
| 12h30                                       | <b>Closure</b>  |         |

